



IMPORTANT INFORMATION FROM MPDIRECT PLEASE READ

Holiday Shipping Deadlines Are Earlier Than Ever for 2021

Our products are made to order and based upon holiday demand it could take up to 7 days for us to process your order for shipping.

Please encourage your customers to order by early December to ensure holiday delivery.

The longer they wait, the more limited their choices of shipping options become as we get closer to the holiday. All carriers have increased their shipping rates this year and you can review the shipping cut off dates online with each carrier, but there are no guarantees for holiday delivery. Just to be on the safe side, you will need to add an additional 7 days to your estimated shipping date for production and handling time during peak holiday season.

Most shipments are eligible for our 'FedEx One Rate' program

FedEx Express 2 day or FedEx Express 3 day is available for all 50 states.

Orders MUST state "ONE RATE" as the shipping option.

FedEx Express delivers on Saturdays and additional fees may apply for faster shipping methods.

Please be aware that USPS does not always scan packages during the holidays. If you want to be able to track your orders right away, we highly recommend that you take advantage of the Fed Ex One Rate Program.

Changes to orders must be made within 24 hours of submission or they will incur an additional administrative fee of \$5.00 per order for processing.

We appreciate your business and we hope you have a safe and happy holiday season from everyone at MPDirect.

4800 126th Ave. N. • Clearwater, FL 33762 • 800.659.2824 • (727) 674.1502

